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## **FOR IMMEDIATE RELEASE**

### **Scam Alert: Individuals Posing as Utility Representatives**

**Londonderry, NH – August 17, 2016** Liberty Utilities was notified of several instances of individuals posing as utility representatives today. The incidents occurred in Salem, Lebanon and Walpole, NH.

"Our customers have been approached in person and on the phone," said Liberty spokesperson, John Shore, "They are being asked to validate social security numbers, billing and banking information." According to Shore, the individuals have said another company has purchased Liberty Utilities and they need to verify customer information. Other customers have said the individuals have claimed to be contractors for Liberty Utilities, hired to collect customer information. Liberty is working closely with local law enforcement agencies where the incidents occurred.

"We want to encourage everyone to be suspicious anytime someone calls or visits their home asking for personal information," said Shore, "All Liberty Utilities personnel have photo ID badges with name and company logo. Ask to see that ID. If you aren't expecting a visit or call from one of our representatives, don't let them in or hang up. Call us and we'll confirm if the representative is legitimate." Liberty Utilities is also encouraging customers to call their local police.

#### **About Liberty Utilities Co.**

Liberty Utilities is a regulated water, natural gas and electric transmission and distribution utility, delivering responsive and reliable essential services to nearly half a million customers across the United States. With a local approach to management, service and support, Liberty Utilities delivers efficient, dependable services to meet customer needs. Liberty Utilities provides a superior customer experience through locally focused conservation and energy efficiency initiatives, and programs for businesses and residential customers. Performance is measured in terms of service reliability, an enjoyable customer experience, and an unconditional dedication to public and workplace safety. Liberty Utilities currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Missouri, Massachusetts, New Hampshire and Texas. In New Hampshire, Liberty Utilities provides services to 89,000 natural gas and 44,000 electric distribution customers. For more information, visit [www.libertyutilities.com](http://www.libertyutilities.com).